

## **Returns and Refunds Policy**

If you are not entirely satisfied with your purchase of The Create a Life you Love Journal <sup>™</sup> - The Ultimate Life and Mindset Makeover (Hardback Deluxe edition), you have 14 days to return it, unused and in the same condition received.

Items must be in original packaging and have receipt or proof of purchase. Once received I will initiate a refund.

If you requested a personalised & signed copy please be aware you are unable to return this item for refund.

**Return Shipping** – You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

If you have any questions on how to return your item, contact me  
[lucy@leadingconversations.co.uk](mailto:lucy@leadingconversations.co.uk)